

Work Order System by Dove Net (Laptop)

Benefits

- Eliminates the need for any Paperwork to and from your Technicians (Go Green with Work Orders) Never Lose paperwork
- Communicate with Technicians Electronically
- Eliminates Duplicate Data Entry: Job Cost Posting, Billing / Invoicing
- Speeds up Job Cost Posting and improved accuracy of data entry which give you more accurate job cost posting data.
- Reduce or Eliminate for the need for technicians to come into the office which makes them more productive and saves on travel time
- Faster Billing for Service Tickets

Feature / Capabilities	Laptop Work Order	
1) Capture Labor Hours and Work performed in the field *	X	
2) Capture Service Items used in the field *	X	
3) Capture Services Performed Notes in the field *	X	
4) Works Off-Line, w/o internet connection for data entry	X	
5) Capture Client Signature captured in the field	Touch Screen	USB Topaz Sig Capture
i) Confirms work performed by the Tech	X	
ii) Confirms work time by the Tech	X	
6) * On Service Tickets, Labor and Installed Items are automatically entered on the service ticket. This eliminates double data entry and faster billing.	X	
7) E-Mail copy of Work Order to Client's Email	X	
8) Unlimited number of Work Orders can be created for Service and Installations	X	
9) Work Orders are stored for Work Performed History and Re-Print	X	
10) Integrated with Technicians Schedule of The Project System	X	
11) Integrated with the Job Cost Module of The Project System	X	
12) Optional Capture of Fire Alarm Site Information: System Status, Alarms, Supervisory Information, Troubles, Disabled, and Central Station Information	X	
13) Start New Work Order in the field	X	
14) Technology Media	Outlook – E-Mail	