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To Whom It May Concern:

This letter serves as a reference for DoveNet Technologies software. Our three companies (Ace Communications, TriTech Communications and IP Works) have used DoveNet Software for over a year and are very pleased with the efficiencies gained.

In particular, the estimating, project purchasing, inventory and service capabilities are unparalleled in the A-V industry. Our service technicians now receive their schedules electronically and our project managers get instant notification of when items for their projects are received. DoveNet is a very flexible program easily allowing it to be tailored to any companies' specifications.

In addition to the capabilities of the software is the extraordinary customer service provided during and after installation of the software. Whether we call or e-mail for support we consistently receive immediate feedback and solutions to our issues. Their customer support makes our company feel like we are the most important client at all times.

Regards,

Christian Schachinger
Director of Finance & Administration
TriTech Communications Inc.